

CCCM Cluster National Coordination Meeting Minutes

Date: 3 June 2025

Participants: CSO 'Pomogaem', CSO 'Save Ukraine', Dobrobud22, IOM, Mondo, Neeka, NRC, PAH, Project HOPE, Proliska, R2P, RCC, Reach, ROKADA, Solidar, Solidarites International, Team4UA, UNHCR

Agenda item	Summary of the discussion	Action points
<p>1. Updates from CCCM Cluster</p>	<p>Updates from CCCM Cluster <i>(please see the presentation attached):</i></p> <p>Introduction of the CCCM Cluster National Co-coordinator CCCM Cluster provided an overview of changes to the national-level CCCM Cluster coordination team taking effect in June 2025.</p> <p>Following the call for Expression of Interest, Cluster team introduced the new national NGO Co-Coordinator for the CCCM Cluster – Illia Novikov from Relief Coordination Centre (RCC) who will be working with the national CCCM Cluster coordination team, focusing on evacuation responses and supporting the Cluster transition process. Illia can be contacted at Illia_novikov@rcc-ua.org and +380 77 000 2019.</p> <p>The National Coordinator, Miranda Gaanderse, will be completing her assignment with the CCCM Cluster at the end of June and will be replaced by Abdifatah Farah Gure as national CCCM Cluster Coordinator. He can be contacted at gure@unhcr.org and +380 75 407 9474. Partners can also continue to reach out to Oleksandra Ferlikovska at ferlikov@unhcr.org and +380 95 564 13 76.</p> <p>Updates on the 2025 UHF Standard Allocation</p> <p>Partners’ projects are in the finalization or rollout stage, with a primary focus on supporting site management through the provision of essential NFIs, improving accessibility, and creating new accommodation spaces. Most of the projects are concentrated in the East “Crescent area”, but</p>	

	<p>additionally there is some partners coverage in the West and Center especially in Lvivska, Zakarpatska, Chernivetska, Chernihivska, Vinnytska, and Cherkaska oblasts.</p> <p>Presentation of CSM Data Findings on Available Spaces in Collective Sites</p> <p>Since the beginning of 2025, 21,000 individuals have passed through official transit centers. In 2025, 15% of individuals passing through the Transit Centres were in need of accommodation support. Of these, 4% were evacuated by train.</p> <p>Evacuation movements decreased in May compared to March–April, mainly due to a relative stabilization of the frontline situation. In May, 346 people were settled to collective sites - 49% in Kharkivska oblast and 15% in Poltavaska oblasts.</p> <p>The CCCM Cluster Evacuation Tracker is available online and updated on a weekly basis. The CCCM Cluster extends its gratitude to partners for the timely completion of the evacuation tracking form and encourages all partners to continue submitting information on evacuation movements in collective sites (CSs).</p> <p>During the Collective Site Monitoring Round 17 (April-May 2025) a set of questions was introduced to identify spaces for newly evacuated individuals and assess the potential for expanding capacities with humanitarian support.</p> <p>A total of 1,317 out of 1,519 CSs were assessed through the Collective Site Monitoring (CSM) exercise. In response to the growing demand for information on available space for newly evacuated individuals and to inform humanitarian support planning, the CCCM Cluster introduced a new set of tailored questions on space availability.</p> <p>Reportedly, 507 collective sites offered a total of 2,387 available rooms, including 635 suitable for persons with limited mobility. An additional 571 rooms could be made available if humanitarian support—such as NFIs and repairs—is provided. The highest number of available rooms is reported in Kharkivska, Dnipropetrovska, Odeska, and Zakarpatska Oblasts.</p> <p>The CCCM Cluster, together with partners, is working to verify the CSM findings. Notably, on June 4, CCCM Cluster partners involved in evacuations participated in a joint meeting to discuss how the CSM findings from R17 can be further utilized.</p>	
<p>2. CCCM Cluster: Sub-National Updates</p>	<p>CCCM Cluster Sub-National Updates:</p> <p>East Hub Settlement in Collective Sites:</p> <p>Since January 2025, 1,711 out of 2,343 evacuees have been accommodated in Collective Sites within the CCCM East Hub.</p>	

Evacuations:

A total of 21,005 evacuees have passed through transit centers in Dnipro, Pavlohrad, Sumy, Izium, and Kharkiv since January 2025. A significant number of the evacuees had various vulnerabilities—approximately 40% were elderly and 8% had limited mobility. Over three-quarters of evacuees originated from Sumska and Donetska oblasts.

Mandatory evacuations were introduced in the following oblasts:

- Donetska – 19 settlements
- Dnipropetrovska – 14 settlements (with new locations added after an April 2025 decision)
- Sumska – 11 settlements (announced on May 30)
- Zaporizka – 1 settlement

Preparedness and Response Measures:

Dnipropetrovska Oblast: the opening of a new transit center in Synelnykovskiy Raion is currently on hold due to a decrease in evacuation movements and proactive coordination between the CCCM and Protection Clusters and local authorities. Efforts are focused on the efficient use of available space in existing transit sites in Dnipro and Pavlohrad.

Sumska Oblast: since January 2025, 9,028 evacuees have passed through the transit center, with 225 accommodated in 13 collective centers. The rising number of evacuations—especially following the May 30 mandatory evacuation announcement—has raised concerns. A new transit center is being established in Romny, with finalization of partnership agreements and necessary paperwork underway.

Kharkivska Oblast: since January 2025, 5,072 evacuees have passed through two transit centers. In the same period, 1,110 individuals have been accommodated across 52 collective sites.

West-Centre Hub

Settlement in Collective Sites:

In May 2025, a total of 250 evacuees were accommodated across 51 collective sites in the West-Centre Hub. The highest concentrations of newly accommodated IDPs were recorded in Lvivska, Zakarpatska, Ternopilska, and Khmelnytska oblasts. The CCCM Cluster extends its gratitude to partners involved in the evacuation efforts and support to the evacuated population.

Site Profiling and Information Dissemination:

The CCCM Cluster continues to support partners in the development and use of collective site profiles, aimed at raising awareness about temporary stay options—both for centralized and

	<p>self-evacuations. These site profiles typically include photos of collective site amenities, information on disability-friendly infrastructure, and access to basic services in the hosting hromada.</p> <p>These site profiles with timely and relevant information is essential to integrate accountability to affected populations and to support informed decision-making. Creation of Site profiles is relevant for both transit and collective sites and disseminated through partners in East Hub oblasts affected by evacuations.</p> <p>Key Trends and Needs:</p> <p>Reports indicate that a number of collective sites are struggling to pay utility bills, with two sites experiencing disruptions in communal service provision. The CCCM Cluster supports and calls on partners to advocate for the implementation of Resolution 616 on utility compensation for IDP-hosting premises.</p> <p>Based on partner referrals and needs expressed by CS managers in May 2025, the main gaps identified include:</p> <ul style="list-style-type: none"> • Essential NFIs (particularly replacement of heavily used furniture from the past 2–3 years) • Hygiene kits distribution • Legal counseling for both CS residents and managers • Individual case management with referrals to state and non-state social services (e.g., assistance with registering IDP status, applying for compensation for damaged property, etc.) 	
<p>3. R2P: Updates on Resolution 616 on Utility Compensation.</p>	<p>R2P: Updates on Resolution 616 on Utility Compensation (<i>presentation attached</i>):</p> <p>On May 27, 2025, the Cabinet of Ministers of Ukraine approved Resolution No. 616 on Utility Compensation. This resolution allows premises of all ownership types to apply for compensation for utility services, including gas, solid, and liquid furnace fuel, used during the temporary accommodation of IDPs.</p> <p>Resolution 616 supersedes Resolution No. 261, “On the Conditions for the Compensation of Utility Services Used During the Accommodation of IDPs in State, Communal, and Private Premises.” While Resolution 616 will officially come into force in January 2025, it includes a transition period. Compensation for the period of January to April 2025 will be provided by the relevant Social Protection Institutions upon submission of a compensation request by the deadline of June 8, 2025. This requires the collection of substantial documentation by collective</p>	<p>CCCM Cluster to share the presentation with the partners.</p>

	<p>site managers. The compensation—expected to be paid by the end of June—will cover up to four months of utility expenses.</p> <p>Starting from July 2025, premises hosting IDPs should apply to the Pension Fund for compensation, which is to be issued by the 10th of each month.</p> <p>Unlike Resolution 261, which limited compensation to state, communal, and private ownership premises via local authorities, Resolution 616 permits direct compensation to premises of all ownership types. R2P presented the updated application algorithm and the method for calculating compensation. Notably, IDP certificates must be registered at the collective site to be included in the calculation.</p> <p>R2P also clarified cases when IDPs cannot be included in the compensation calculation:</p> <ul style="list-style-type: none"> a) receipt of another type of state compensation or subsidy; b) duplication under the ‘Prykhystok’ program; c) duplication with Resolution No. 1225 (state rental subsidy); d) absence from Ukraine for 30+ days at the time of application; e) absence from the collective site for 30 consecutive days; f) purchase of private property within three months prior to the application. <p>To receive ongoing compensation, applicants must notify the Pension Fund of any changes in IDP numbers and residents at each site. This creates a significant administrative burden for CS administrators and poses risks to the effective implementation of the compensation mechanism. Given the strict requirements and lack of predictability in compensation amounts, there is concern that CSs may start charging IDPs for accommodation, which would disproportionately affect economically vulnerable populations.</p>	
<p>4. Proliska NGO: Enhancing Collective Site Capacity to Host Newly Evacuated Individuals</p>	<p>NGO Proliska presentation: Enhancing Collective Site Capacity to Host Newly Evacuated Individuals (<i>presentation attached</i>):</p> <p>In 2024, Proliska supported 46 collective sites through repairs and the distribution of NFIs. This assistance helped increase capacity in 20 of the sites.</p> <p>Through the UHF Reserve Allocation and the new First Standard UHF Allocation, efforts are underway to expand capacity and improve conditions in existing CSs while also establishing new ones to accommodate displaced populations. Currently, work is ongoing in 29 CSs, where 2,000 additional spaces will be created. Of these, 26 CSs are under communal or municipal ownership,</p>	

	<p>with memorandums of understanding signed with Oblast authorities to mitigate risks of sudden closure and fraudulent activity.</p> <p>Proliska is also actively involved in evacuation efforts, having supported the evacuation of more than 40,000 individuals—including 2,500 people with limited mobility. By integrating its evacuation operations with its work in collective sites, Proliska is well-positioned to provide temporary accommodation to affected populations. For example, over 500 individuals evacuated from Synelnykivskyi Raion were housed in newly repaired collective sites in Dnipropetrovska and Zakarpatska oblasts.</p> <p>Proliska is taking a more comprehensive approach to accommodate people with limited mobility, including the repair of three sites with an additional 90 spaces where such individuals can receive supported living assistance.</p>	
<p>5. Updates from partners / AOB</p>	<p>No emergent issues.</p>	